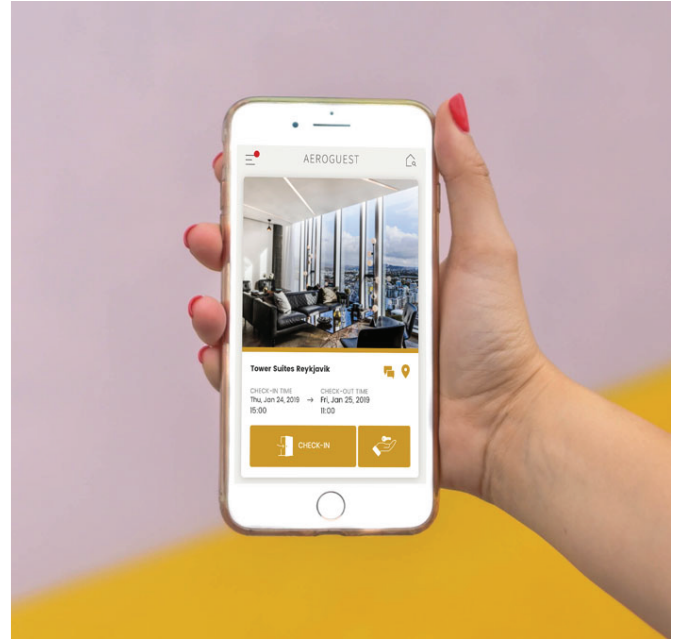


# TOWER SUITES

Reykjavik

## Service Offerings Information 2019



### Full Concierge Service

Full Concierge Service presents our guests with personally-tailored service and attentive staff day and night during their stay.

Upon arrival, guests are warmly welcomed by champagne and the most spectacular sweeping panoramic views that Reykjavik has to offer.

Our skilled Concierge service staff will assist in all bookings and reservations required, and then end the day with turndown service.

Full Concierge Service includes but is not limited to valet parking, porter and Sky Lounge bar services, daily spa passes, complimentary breakfast at your desired time, as well as a cooler stocked daily with complimentary Icelandic glacial water, local beer, and soft drinks.

It is a rare opportunity to experience Reykjavik within such elegant, comfortable, extraordinary surroundings - one that we highly suggest taking advantage of.

Please be advised that Full Concierge Service reservations are best made at least seven days prior to guest's arrival.

### Invisible Service

Invisible Service at Tower Suites is our hands-off approach to luxury. Ideal for independent travelers who want to feel like locals, guests can revel in our incredible views and elegant amenities without having access to a live person as front desk or concierge.

With the latest in app and bluetooth technology, guests use their own smart phone to check in, then gain access to the exclusive 20th floor and unlock their suite with a digital key.

In their suite, guests can enjoy our digital Local Guide and tour booking access for tailored itinerary suggestion.

We offer complimentary Icelandic glacial water and soft drinks in their minibar, and they have access to a self-serve honesty bar in the Sky Lounge for the duration of their stay.

Communication with Invisible Service guests is entirely over email and app messaging.